Learning Resources
Online Updates
Services for Learning Resources are now found under **Student Tools** in MyCourses.
Tutor.com is now in most courses. We’re phasing out Smarthinking with use only in ENC 1101 this fall.
Tutor.com – 24/7 On-Demand Service

Math
Basic Math, College Algebra, Geometry, Trigonometry, Pre-Calculus, Calculus 1 – 3, Statistics, Finite Math, Discrete Math, Symbolic Logic, Linear Algebra, Quantitative Reasoning, Quantitative Methods

Science
General Science, Earth Science, Biology, Chemistry, Organic Chemistry, Physics, Anatomy & Physiology, Microbiology, Physical Science

History and Social Science
U.S. History, World History, Government, Political Science, Geography, Psychology, Sociology, Research Methods

Computer Science & Programming

World Languages
Spanish, French, German

Writing
WriteTutor™ Essay Review (12 hour turnaround), Literature, Vocabulary, Grammar, Essays, Research Papers, Creative Writing, Poetry, ESL, Reading Comprehension

Business

Nursing
Medical Surgical, Medical Terminology, Care Plans, Pathophysiology, Pharmacology, Clinical Assessment, Clinical Management, Acute Care, Primary Care, Advanced Writing, Anatomy & Physiology, Allied Health, Healthcare Administration, Health Services, Evidence-Based Practice, Epidemiology

Career Services
On-Demand Resume and Cover Letter Writing Strategies, Drop-Off Resume and Cover Letter Feedback, Live Interview Preparation, Online Job Applications, Job Search National & Local, Career Resources
Live & asynchronous tutoring available 24/7
• Essay review services
• Shared & seamless platform for SPC staff or faculty use
• Interactive whiteboards
• Screen reader compatible
• Audio/video transcripts
• Screen-sharing
• Virtual meeting spaces for tutors, faculty, and students
Tutor.com – Reporting

Automated monthly reports

Reporting for Faculty & Administration

Early Notification System

Data streaming to Pulse BI System
• Watch video on submitting and receiving feedback on an essay

• Watch video on how to use synchronous services
  • 0:00-2:05 – Accessing services
  • 2:05-6:52 – Using whiteboard classroom
  • 6:52-15:18 - Meeting Spaces conferencing
  • 15:18-17:04 – Accessing Reports
Q: Why switch online tutoring service?
A: Learning Resources’ retention plan includes expanding online resources to students, using both third-party and in-house tutoring. Tutor.com allows for us to use a platform where students can have access to both levels of tutoring with a single click. It also allows for course-level embedding, faculty reporting, early notifications, and virtual meeting space. The decision to switch comes after a thorough review and a semester-long pilot.

Q: In what courses is Tutor.com available?
A: Currently, Tutor.com is in all math, science, foreign language, and writing-intensive courses across the curriculum (except ENC 1101 for fall), including baccalaureate. Tutoring for most applied quantitative (e.g., Accounting, Economics, Finance), computer application, and computer programming courses is also available. Decision on support is based on prior student use. If we missed one, let us know.
Q: How many hours are students allotted?
A: Since this service may gain significant popularity due to its novelty, and because historically some students have abused online tutoring, we will be closely monitoring usage. Three hours per student for fall semester is the initial threshold for third-party tutoring. However, if assisted by SPC tutoring staff, students incur no reduction of hours (number of hours remaining are posted on the Tutor.com login page). Students can request more hours through the system after exhausting initial hours. The administrator can grant the extension based on need and availability.

Q: How do faculty retrieve reports?
A: Faculty can use the Client Portal to access reports. The Client Portal is available on the same login page as students. Look for the orange button (see image below).